



ROSSENDALE CONNECTED HUB – ADDITIONAL INFORMATION

Lonely people needed social contact:

SILVERLINE – offers 24 hour, 365 days a year, free, confidential helpline providing information, friendship and advice to older people.

Telephone 0800 4 70 80 90

www.thesilverline.org.uk

Volunteer Support

LANCASHIRE VOLUNTEER PARTERSHIP

Volunteer support for people feeling isolated and vulnerable – contact 07779 972114 / 07779 972652 www.lancsvp.org.uk

General help and advice

Age UK Lancashire helpline – 0300 303 1234

Information and advice including local sources of help and support, emergency food, advice on benefits, health and community care, welfare benefit checks.

Prepayment meters (Gas/Electricity):

People who are self isolating and can't top up their gas or electric prepayment meter can contact their supplier who will help them get two weeks supply.

British Gas: 0333 202 9802

EDF: 0333 200 5100

EON: 0345 052 000

N Power: 0800 073 3000

Scottish Power: 0800 027 0072

SSE: 0345 026 2658

Welfare benefits advice

Rossendale and Hyndburn Citizens Advice

www.carh.org.uk 0300 456 2552

Business Grants

Businesses that call asking about the grants available for businesses impacted by Coronovirus should email for support:

nndr@rossendalebc.gov.uk

Other useful numbers

Useful phone numbers:

ROSSENDALE BOROUGH COUNCIL – 01706 217777

LANCASHIRE COUNTY COUNCIL – 0300 123 6701

- SOCIAL SERVICES CHILDREN – 0300 123 6720
- SOCIAL SERVICES ADULTS - 0300 123 6721
- OUT OF HOURS – 0300 123 6722

SAMARITANS – 116 123

CITIZENS ADVICE – 0300 456 2552

DWP CUSTOMER SERVICES – 0300 731 7898

PENSION SERVICE – 0800 731 0469

UNIVERSAL CREDIT – 0800 328 9344